

## 21 Shopping

In certain cases, visitors to the U.K. can claim a refund on VAT (value-added tax) on their purchases. Ask for a form at the shop. Credit cards are now acceptable in shops, department stores and even some supermarkets.

(i)

A Are you being served?

B No. What have you got in the way of<sup>1</sup> brown suede jackets, size 42?

A Sorry, but we're sold right out.

B Are you likely to be getting any more in?

A I should think so, yes. If you leave your phone number, I'll ring you.

(ii)

Is anybody looking after you?

No. I'm after a size 40 V-neck pullover in grey.

The best I can do is a 36.

Could you order me one?

I should imagine so, yes. If you leave your address, I'll contact you.

(iii)

Are you being attended to?

No. I'm trying to find a navy blue raincoat, size 42.

I can do the size, but not the colour.

Do you think you could get one for me?

Yes, of course. Look in again Monday week.<sup>1</sup>

(iv)

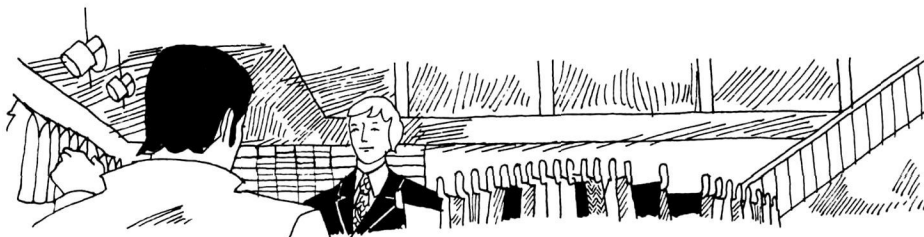
Are you being seen to?

No. I'm looking for a pin-striped suit with a 34 waist.

I'm afraid I can't help you at the moment.

Will you be having any more in?

I doubt it, but you might be lucky at our High Street branch.



<sup>1</sup> in the way of brown suede jackets: in brown suede jackets

<sup>1</sup> Monday week: a week from next Monday